

STATUS OF IMPLEMENTATION
FY 2021 Programs and Projects
Third Quarter


Programs and Projects	Performance Indicators	Physical Reports			Financial Report		
		Target	Actual	%	Allotment	Obligation	%
		(Annual)			(Annual)		
PROFESSIONAL LICENSURE PROGRAM	<i>Outcome Indicators</i>						
	Percentage of graduates in all certificate courses given professional certification	56%	73.48%				
	<i>Output Indicators</i>						
	Percentage of applications for licensure examinations acted upon within two (2) days from filing	100%	100% of 37,073		223,787,220.13	79,938,815.17	
	Percentage of test items prepared/formulated/peer reviewed by the Professional Regulatory Boards	99%	100%		748,342,634.14	304,773,895.75	
	Percentage of statistical data for monitoring of school performance generated within one day after the release of examination results	100%	100%		26,956,451.72	13,538,856.10	
PROFESSIONAL REGULATION PROGRAM	<i>Outcome Indicators</i>						
	Percentage increase in number of professionals registered under various mutual recognitions arrangements within ASEAN and other countries including international trade agreements where the Philippines is a signatory	6%	2.34%		24,123,831.54	1,138,475.81	
	Percentage of cases resolved within three (3) months	8%	4.16%				
	<i>Output Indicators</i>						
	Percentage of request for professional identification cards (PICs) and registration certificates acted upon within the prescribed timeframe	100%	100% of 8,012		119,116,191.29	51,545,898.88	

Programs and Projects	Performance Indicators	Physical Reports			Financial Report		
		Target	Actual	%	Allotment	Obligation	%
		(Annual)			(Annual)		
	Percentage of complaints with investigations conducted	100%	100% of 23		45,077,927.18	28,501,738.77	
	Number of institutions and establishments where professionals are employed that are inspected and monitored	1,170	0		79,219,620.38	41,932,421.63	
PROFESSIONAL DATABASE MANAGEMENT PROGRAM	<i>Outcome Indicators</i>						
	Percentage reduction of process cycle time of frontline services upon conversion to online services	96%	96%				
	<i>Output Indicators</i>						
	Percentage increase in the number of applicants and professionals provided with online services	33.72%	39.2%		121,757,512.94	28,873,499.29	


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Professional Regulation Commission

QUARTERLY STATUS OF MAJOR PROGRAMS/PROJECTS IMPLEMENTATION

Sector Outcome : Income-earning ability increased
Organizational Outcome : Highly ethical, globally competitive and recognized Filipino professionals ensured

OFFICE/ DIVISION	PROGRAM/PROJECT	DESCRIPTION	SUCCESS INDICATORS	Timeframe	Program/Project Accomplishment /Implementation Status (3 rd QUARTER)
PRB Secretariat Division	Continuing impact assessment of Professional Regulation Commission/ Professional Regulatory Boards (PRBs) rules and procedures	This refers to the continuous review and impact assessment of rules and procedures, and existing professional regulatory laws to ensure compliance with the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 (RA No. 11032)	Reviewed and drafted: 1. Professional Regulatory Laws (PRLs) 2. Code of Ethics and Technical Standards 3. Policy and Procedures Issuances Other regulatory policies of the different professions	By the end of December 2021	<ul style="list-style-type: none"> • Adoption of the Internal Client Feedback Form • Guidelines and Procedures on the Conduct of Outsourced Printing of Test Questions Outside the PRC Confidential Printing Room • Guidelines on the Handling and Resolution of 8888 Hotline, Contact Center ng Bayan, Presidential Complaint Center, Feedback and other ARTA-Related Complaints • Creation of a Repository of Specimen Signatures for Authentication and Certification Services • Interim Guidelines on the Utilization and Liquidation of Outstanding Cash Advances for the Conduct of Licensure Examinations and Needed Maintenance and Other Operating Expenses in view of the Decentralization of Financial Transactions • Protocol on Transport of Test Booklets and Answer Sheets from the Printing Plant to the Airline Cargo or Port to the Designated Testing Centers During the Period of Public Health Emergency • Standard Fee to be Collected for State



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					Board Verification Application <ul style="list-style-type: none"> • Claiming of Honoraria for Rendered Service • Guidelines on the Grant of the Performance-Based Bonus for Fiscal Year 2021
International Affairs Office (IAO)	Philippine Qualification Framework (PQF) and Continuing Professional Development (CPD)	The Commission is one of the agencies mandated under RA No. 10968 or the Philippine Qualifications Framework (PQF) Act to be responsible for the international alignment of the PQF with the qualification frameworks of other countries or regions and to provide technical assistance on the establishment of Career Progression and Specialization Program (CPSP).	Provided administrative support to concerned Office/PRB in the consultation meetings, dialogues, and referencing activities of qualification framework. Provided administrative support to PRBs, CPSP-CATS Committees, CPSP-CATS Program Management Committee in conducting consultation meetings and drafting/finalization of Professional Qualification Titles. Finalization of guidelines on the implementation of CPSP-CATS: <ul style="list-style-type: none"> • Accreditation of Specialty Societies • Recognition of Qualification Titles Creation of CPSP-CATS Committee for each of the	By the end of December 2021	Provided administrative support to PRBs, CPSP-CATS Committees, CPSP-CATS Program Management Committee in conducting consultation meetings and drafting/finalization of Professional Qualification Titles of the following Professional Regulatory Boards/CPSP CATS Committee <ol style="list-style-type: none"> 1. Medicine 2. Dentistry 3. Business, Education and Social (BES) 4. Technology Cluster 5. Health Cluster 6. Engineering Cluster <ul style="list-style-type: none"> • Board of Medicine Meeting in preparation for the meeting with PMA (Philippine Medical Association): discussed the process of accreditation of specialty society • Board of Nursing (BON), BOM, Association of Diabetes Nurse Educators of the Philippines (ADNEP), and Philippine Association of Diabetes



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			regulated professions		<p>Educators (PADE) consultation meeting: discussed the overlapping of scope of practice of profession</p> <ul style="list-style-type: none"> Committee meeting on establishing the CPD council secretariat office 24 September 2021, CHED's National Consultation meeting on Credit Accumulation and Transfer System for specific profession The CPSP-CATS Review Committee and CPSP-CATS PMC are finalizing the following guidelines on the implementation of CPSP-CATS: <ul style="list-style-type: none"> -Accreditation of Specialty Societies -Recognition of Qualification Titles <p>Creation of CPSP-CATS Committee for each of the regulated professions</p> <ul style="list-style-type: none"> - Resolution No. 1418, s. 2021 or the Resolution Amending pertinent provisions of Resolution No. 1262, s. 2020 or the Creation of the CPSP-CATS Committee for each of the regulated professions was approved on 7 September 2021 by the Commission. - Pursuant to Resolution No. 1418 s. 2021, the CPSP-CATS Secretariat is currently processing the applications for the creation of the CPSP-CATS Committee from the PRB of Midwifery, Interior Design, Nursing,



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					Physical Therapy and Occupational Therapy, Veterinary Medicine and Respiratory Therapy.
			<ul style="list-style-type: none"> Meetings attended/ participated/ conducted/ provided 100% technical and administrative support for mutual recognition of professional qualification to concerned PRB as scheduled 		<p>The International Affairs Office participated and rendered technical and administrative assistance in various meetings related to MRA/ MRPQs and/ or with submission of report within set timeline.</p> <ul style="list-style-type: none"> Clarificatory meetings with the Philippine Schools offering Medical Technology Program relative to the Hawaii Department of Health with the Philippine Government on Medical Technology Program on July 9 & 21, 2021 Meeting with the Philippine Overseas Construction Board on the promotion of ASEAN registries (AA and ACPE) on July 12, 2021 Small Group Meeting on the Outcomes of the 98th Meeting of the ASEAN Coordinating Committee on Services and Related Meetings on July 16, 2021 CSS-BSSWG and CCS-HSSWG Joint Session Meeting on July 29-30, 2021 Preparatory Meetings for the 99th ASEAN Coordinating Committee on Services and Related Meetings on September 20-21, 2021 Meeting of the ASEAN Architectural Education Committee and the ASEAN



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					<p>Architects Committee on September 28-29, 2021</p> <ul style="list-style-type: none"> • Technical Working Group on Mobility of ASEAN Engineers Committee Meeting <p>Furthermore, the IAO participated in the following inter-agency consultation meetings:</p> <ul style="list-style-type: none"> • 9th Meeting of the ASEAN-Australia New Zealand FTA (AANZFTA) Committee on Trade in Services on July 6-8, 2021 • Technical Working Group on Mission Critical Skills Meeting on July 27, 2021 • 143rd Regular Meeting of the EVP Committee of the Philippines on July 29, 2021 • Technical Working Group on Mission Critical Skills Meeting on August 19, 2021 • National Tripartite Meeting for the 14th ASEAN Forum on Migrant Labour on August 19-20, 2021 • Joint Session of the AANZFTA Committee on Investment– Committee on Trade in Services on August 27 and September 1, 2021 • 10th Meeting of the AANZFTA Committee on Trade in Services on September 20 & 24, 2021 • International Trade Forum: Benefits of RCEP Agreement to the Philippines on September 22, 2021



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			<div>Number of registered<ul style="list-style-type: none">○ ASEAN Chartered Professional Engineers○ ASEAN Architect○ ASEAN CPA○ Nursing Services○ Medical Practitioners○ Dental Practitioners</div>		<div>Number of registered professionals</div> <div>Total no. of processed applications: 41 Breakdown: ACPE- 3 ASEAN CPA- 4 Medical Practitioners- 3 APEC Engineer- 31</div> <div>Total no. of registered professionals: 12 Breakdown: ASEAN CPA- 11 Medical Practitioners- 1</div> <div>Total no. of Filipino professionals who have moved to other ASEAN countries: 4<ul style="list-style-type: none">• 1 Filipino ACPE in Cambodia• 2 Filipino ACPEs in Malaysia• 1 Filipino AA in Singapore</div> <div>STP and TTP<ul style="list-style-type: none">• Total no. of processed STP: 16• Total no. of issued STP: 14• Total no. of processed TTP: 4</div>



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			Number of Special Temporary Permits (STP) and Temporary Training Permits (TTP) processed and issued		
Continuing Professional Development Division (CPDD)	Continuing Professional Development Division CPDAS Implementation Accreditation of CPD Providers and Programs	The Continuing Professional Development Program Management Committee (CPD-PMC) shall undergo on the implementation of the computerized CPD Accreditation System (CPDAS) to streamline its operation of providing CPD units for professionals and CPD providers from the comfort of their homes and workplaces.	Conducted orientation on CPDAS updates. Number of processed and accredited application for CPD Providers and Programs processed through CPDAS Conduct of meetings for the drafting of CPS Guidelines Monitoring of the CPD programs	By the end of <i>December</i> 2021	CPDAS Orientations were conducted by the Cordillera Administrative Region (CAR) for the month of August with representatives from the CPD Program Management Committee and the PRC Central Office. Accredited 153 CPD Providers and 4,519 CPD Programs Approved 4,036 applications for Crediting of Activities that did not go through the CPD Council for accreditation Conducted 33 meetings for the drafting of CPS Guidelines. Monitored 133 CPD programs and activities In addition, the following activities were also undertaken: <ul style="list-style-type: none"> • Six (6) meetings of the CPD Program Management Committee • One (1) meeting of the CPD Review Committee



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			and activities		<ul style="list-style-type: none"> One (1) meeting of the Committee on Online Activities and Other Internet-Based Platforms Four (4) meetings of the Monitoring and Evaluation of the Implementation of Accredited Programs Committee Seven (7) meetings of the Committee Establishing the CPD Council Secretariat Office Two Hundred Twenty-Eight (228) regular and special meetings of CPD Councils Five (5) meetings of the Committee on the Review of CPD Providers' Registration/Seminar Fees Two (2) meetings of the Committee on Self-Directed Learning Creditable Activities <p>Two (2) meetings of the Task Force on CPD Law Amendments</p>
Legal Service (LS)	Case Decongestion Project	The Legal Service shall continue to embark on the Case Decongestion Project through the streamlining of procedures and the hiring of more lawyers to conduct hearings, draft orders resolutions and decisions and provide other forms of legal assistance to the Commission and the Boards.	<p>Number of cases resolved within 3 months</p> <p>Number of cases with draft orders of dismissal and decisions</p> <p>Number of lawyers hired for Case Decongestion Project</p> <p>Number of complaints received</p>		<p>A total of thirty-one (31) cases had been resolved/closed. One hundred sixteen (116) orders of dismissal and decisions have been drafted for the Third (3rd) quarter of 2021.</p> <p>The Commission has engaged the services of seven (7) hearing officers for the Case Decongestion Project (CDP).</p>



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			and investigation conducted		<p>The LS received a total of seventy-two (72) complaints and conducted fifteen (15) hearings/ investigations.</p> <p>Continuous meeting/orientation and implementation of the conduct of hearing via videoconferencing and other related proceedings.</p> <p>Continuous discussion/meeting on the amendments to the Interim Guidelines on Videoconferencing and Electronic Filing of Pleadings.</p>
		The Records Management System (RMS) and Legal Management and Information System (LMIS) will be implemented to preserve the case records and to have ready access to the same.	Number of case folders encoded in the system	Year round	<p>The LS continues to update its inventory of case folders, in coordination with the ARD.</p> <p>Encoding to resume upon hiring of adequate number of personnel.</p>
		Immersion of lawyers and staff to extensive training in conciliation/mediation, mock trials, drafting of decisions and other pleadings will be pursued.	Number of cases disposed through mediation	Year round	<p>Cases settled – 4</p> <p>Mediation Conferences Conducted – 94</p>
Licensure Office	Supporting the PRBs in licensure, disciplinary, accreditation, and visitorial functions	The Commission under its Licensure Programs aims for the migration of the paper-based licensure examination to a full computer-based type of	<p>Number of examinations conducted</p> <p>Number of examinees tested</p>	Year round	<p>17 licensure examinations were conducted from July to September</p> <p>Number of examinees tested: 47,645</p>



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		examination through a cloud-based platform. Through this, the Commission can reduce its expenditures on physical proctoring, venue-rentals, and other human resource and logistical related costing.	<ul style="list-style-type: none"> Number of Examinations Cancelled 		Number of examinations cancelled: 11 Cancelled/Postponed/Rescheduled LEs from July to September based on Resolution no. 1283 (s.2020)
Accreditation and Compliance Division		A revised guidelines on the conduct of inspection and monitoring of higher educational institutions and establishments will be issued to respond to the current time.	Issuance of the revised guidelines on the conduct of inspection and monitoring of higher education institutions/ establishments with integrated procedure on the use of virtual platforms <u>Certifications Issued :</u> Certificate of Compliance Certificate of Registration Authority to Operate Certificate of Accreditation	By the end of 2021	Series of validation meetings conducted with the Central and Regional Offices: July 16 & 24, 2021; August 23, 2021; and September 20,24 & 29, 2021. To integrate in the guidelines, the authority of APO/AIPOs in the conduct of inspection and monitoring, if so provided in the pertinent professional regulatory law The ACD, in coordination with the PRBs processed and issued the following certificates: <ul style="list-style-type: none"> Accreditation – 701 Compliance – 50 Registration – 2 Authority to Operate – 11
Public Information and Media Relations Units (PIMRU)	Intensified measures for information dissemination and public assistance through strategic messaging and publication on various touchpoints and media platforms.	Developing a clear and consistent message is essential to effective communication in any organization. The Professional Regulation Commission (PRC) through its Public Information and Media Relations Unit provides public assistance and	Publishes 100% all requested articles, announcements, advisories, and press releases per month through the Commission's website, official Facebook page and Twitter handle within the standard	Year round	Published 100% all requested thirty-six (36) announcements, forty-six (46) advisories, and nine (9) news articles for the month of July to September 2021 through the Commission's website, Official Facebook Page, and Twitter Handle, within the standard timeframe.



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		disseminates accurate, consistent, and timely information to the public on PRC's relevant programs and services through strategic messaging and publication on various touchpoints and media platforms.	<p>timeframe.</p> <p>Responds 100% to inquiries and concerns posed by the transacting public through phonecalls, email, Commission's official Facebook page, and Twitter handle, within the standard timeframe.</p> <p>Maintain the increase of at least 5% in the engagement rate at the Commission's official Facebook Page.</p> <p>Maintain an increase of at least 2% in the engagement rate at the Commission's YouTube account.</p>		<p>Responded 100% to two thousand four hundred sixty-three (2,463) emails, five thousand one hundred eighteen (5,118) PRC Central Office's Facebook (FB) Page messages, eighty-two (82) FB comments, three hundred nine (309) Twitter queries, and six hundred eighty-six (686) phonecalls.</p> <p>Maintained an increase of 2.61% for the month of July, 3.16% for the month of August, and 2.95% for the month of September for the official Facebook Page.</p> <p>Maintained an increase of subscribers by 3.57% for the month of July, 4.55% for the month of August, and 1.68% for the month of September.</p> <p>Provided maximum assistance to the Commission in handling sixteen (16) media interviews:</p> <ul style="list-style-type: none"> July 7, 2021 Wednesday Roundtable @ Lido 5th Anniversary Presentation The Pandemic and Government Service; Civil Servant's Plight and Efficiency Hosted by Melo Acuña



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			Provides maximum assistance to the Commission in the conduct of media interview, TV appearance, and/or radio guesting		<ul style="list-style-type: none">July 16, 2021, 11:00AM Mga paghahanda ng PRC sa pagsasagawa ng licensure examination sa ilalim ng new normal, mas pinaigting Chairman Teofilo Pilando PTV4July 16, 2021 2:30-3:30PM Tatak Propesyonal Maiden Episode Hosted by John D, with Co-Host, Hon. Maria Jona Godoy and Hon. Cora Cruz MDN TeleRadyo Mediaworx Digital NetworkJuly 20, 2021 iARTA na 'yan sa Serbisyong Bayan with Tatay Ranniesa DZME 1530 khz sa Facebook page ng ARTA.July 23, 2021 Tatak Propesyonal, Season 1, Episode 2 Hosted by John D, with Co-Hosts Hon. Julita V. Toledo and Hon. Sherwin O. Valdez MDN TeleRadyo Mediaworx Digital Network



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					<ul style="list-style-type: none">July 30, 2021, 2:30-3:30PM Tatak Propesyonal, Season 1, EPISODE 3 Hosted by John D, with Co-Host Hon. Jerico T. Borja & Hon. Maria Jona D. Godoy Board of Nutrition and Dietetics MDN TeleRadyo Mediaworx Digital NetworkAugust 6, 2021, 2:30-3:30PM Tatak Propesyonal Hosted by John D, with Co-Host Hon. Gervacio I. Piator & Hon. Julita V. Toledo MDN TeleRadyo Mediaworx Digital Board of MedicineAugust 13, 2021, Every Fridays 2:30-3:30PM Tatak Propesyonal Hosted by John D, with Co-Host Hon. Ramil G. Gabao & Hon. Corazon B. Cruz Board of Medical TechnologistsAugust 20, 2021 Every Fridays 2:30-3:30PM Tatak Propesyonal Hosted by John D, with Co-Host



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					<p>Hon. Ramil G. Gabao & Hon. Cyd P. Aguilera Board of Nursing</p> <ul style="list-style-type: none"> August 27, 2021, Every Fridays, 2:30-3:30PM Tatak Propesyonal Hosted by John D, with Co-Host Hon. Maria Jona D. Godoy & Hon. Anthony Aldrin C. Santiago Board of Respiratory Therapists September 3, 2021, Every Fridays 2:30-3:30PM Tatak Propesyonal Professional Summit - Hon. Gerry Piator and Hon. Paraluman Giron. CPD - Hon. Bernadette Reyes and Hon Lou David. September 10, 2021 Physician Licensure Examination sa September 11, 12, 18, at 19 sa NCR, kanselado dahil sa umiiral na MECQ Dr. Eleanor Almoro PTV 4 September 10, 2021, Every Friday 2:30-3:30PM Tatak Propesyonal Hosted by John D, with Co-Host



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					<p>Hon. Gervacio I. Piator & Hon. Maria Carlota D. Hilvano PRC Chemical Engineering</p> <ul style="list-style-type: none"> September 13, 2021 PRC: Mandatory quarantine, strict protocols enforced during licensure exams Dr. Eleanor Almoró ANC September 17, 2021, Every Friday at 2:30 PM -3:30 PM Tatak Propesyonal Hosted by John D, with co-host Hon. Ramil G. Gabao & Hon. Rhoda Joy R. Buenviaje Professional Regulatory Board of Electronics and Communications Engineering. September 24, 2021, Every Friday at 2:30 PM -3:30 PM Tatak Propesyonal Hosted by John D, with co-Host HON. Gerarcio I. Piator (Executive Vice President, PAPRB & Member, Professional Regulatory Board of Accountancy) and HON. Nenet T. Dagondon (Chairperson, Professional Regulatory Board for



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			Provides maximum assistance in handling the coverage of the official activities of the Commission within the standard timeframe.		Customs Brokers) Professional Regulatory Board of Electrical Engineering. Provided maximum assistance in handling the coverage through photo and video documentation of three (3) official activities of the Commission.
	Rigorous implementation of the Client Relationship Management System (CRMS)	The value of clients' feedback plays a critical driver in performance improvements both for the organization and its personnel. The Professional Regulation Commission (PRC), with its desire to allow clients to electronically submit service requests and feedback on the services they received from various PRC offices and to virtually track and monitor the quality of PRC frontline services being delivered unfolds a digital solution for its client relationship management and support through its Client Relationship Management System (CRMS).	Administer and monitor the Client Relationship Management System (CRMS)	Year-around	Submitted assessment report on the issues and concerns encountered on the implementation of the system, also the statistical report for the months of July to September 2021.
	Timely production of informational and promotional materials on the Commission's relevant	The information materials produced by Professional Regulation Commission contains useful and accurate information on PRC's relevant	Prepares informational and promotional materials in various formats such as audio/visual presentations, as may be required	Year-around	Prepared and presented informational and promotional materials on various formats such as: seven (7) audio-visual presentations, one



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	events, activities, programs, and services	programs, services, and activities which are developed using advanced graphic software to address the interests and needs of today's visual generation. It comes in many different types, like posters, flyers, primers, brochures, audio-visuals presentation, infographics, among others.	by the Commission, within the set timeline.		hundred sixty-seven (167) infographics, and nine (9) news articles on PRC's relevant programs and activities for the months of July to September 2021.
	Annual virtual publication of PRC journal/newsletter.	The PRC annual journal/newsletter describes PRC operations and major accomplishments. It contains impressive combination of graphics, photos, and an accompanying narrative, all of which chronicle the PRC's activities over the past year. It is prepared at the end of the fiscal year for external users to gain relevant information about the inner workings of the agency and what the Commissions plans to do in the future.	Publish the PRC annual journal/newsletter.		For presentation of initial lay-out on the next Unit's staff meeting.
Information and Communication Technology Service (ICTS) Licensure Office	Computer-Based Licensure Examination System (CBLE)	This is an automated examination system that can be used to conduct computer-based licensure examinations. It aims to reduce the need for the usual requirements for a traditional pen-and-paper test (PPT) and to fast track the releasing of examination results immediately after the last subject of any licensure examination.	Conceptualized, developed and implemented CBLE	By the end of December 2021	The Terms of Reference (TOR) for outsourced CBLE was already finalized and now preparing for the Privacy Impact Assessment to identify the risks and effects on privacy issues relative to the project. Further, ICTS developed the in-house program for CBLE for pilot testing in December.



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ICTS	Database Cleansing and Management	This project aims to cleanse the Professional Database from unused database structure and redundant information. It will also ensure that all database are secured and the threat surface of all PRC database are reduced or eliminated, as well as ensure the reduction of downtime if the main LERIS database should fail in case of any system failure or natural disaster.	100% Deployed	By the end of December 2021	Ongoing procurement of rackmount server for rebidding database firewall for post qualification. Updating of middle names 14,178 records checked and updated as of September 30, 2021.
ICTS	Procurement and Asset Management System	It is an integrated and efficient system that manages and monitors all PRC assets (land, buildings, office equipment, office supplies and materials and other consumables) from procurement planning to disposal. This will also provide various systems interfaces with all related systems to ensure accuracy and consistency in recording and monitoring of all PRC assets and properties.	100% developed, deployed and implemented	By the end of December 2021	Ongoing End-user testing
ICTS	HRMIS- Payroll System	The system shall be set-up according to the existing payroll policies. Payroll details, including but not limited to monthly salary, allowances and loan deductions,	100% developed, deployed and implemented	By the end of December 2021	On-going procurement



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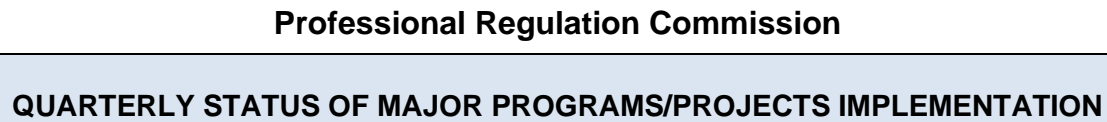
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		shall be imported to the system. In addition, the system shall enable the setting-up of additional parameters for other payroll factors and deductions. Payroll details set-up Monetization, Incentives and Bonuses Set-up Deduction Set-up Government table and remittances			
ICTS	Online Real Estate Salespersons/ Medical Representatives Accreditation System	A web-based system with an appointment system that provides 24/7 services and processes the application and accreditation and renewal of accreditation cards of Real Estate Salespersons and Medical Representatives.	100% developed, deployed and implemented	By the end of December 2021	Ongoing implementation for selected PRBs (Metallurgical Engineering - July 5-7, 2021)
ICTS	Online ASEAN Chartered Professional Engineer (ACPE), ASEAN Chartered Professional Accountant (CPA), and ASEAN Architect (AA) Application/ Registration System	A web-based system with an appointment system that provides 24/7 services and processes the application and registration of ACPE, ASEAN CPAs and ASEAN Architects.	100% developed, deployed and implemented	By the end of December 2021	100% developed, tested and deployed last May 3, 2021
Archives and	Interactive Archival	This system aims to improve	11,195,090 pages of	By the end	100% developed, partial deployment to



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Records Division	Storage and Retrieval of Records System	management and archiving of records through information technology with intelligent document recognition. T will replace the existing Central Records Management Information System (CRMIS) and is expected to greatly enhance and facilitate access to information particularly for verification and validation prior to making a decision or completing a transaction with stakeholders.	permanent records digitized	of December 2021	<p>the different offices/division of the commission:</p> <p>Legal Service – fully deployed HRDD – fully deployed ARD – fully deployed Rating – fully deployed PRD – fully deployed CO and RO including NCR – for deployment, waiting for the release of a PRC Resolution</p> <p>On the digitization of permanent records (groomed, cleansed, paginated, scanned, quality controlled, and OCRred):</p> <p>1.COS and CON = 883,184 pages (88.78%) 2.201 Files = 93,213 pages (15.41%) 3.TOR and ML = 456,367 pages (72%) 4.PERRC = 557,815 pages (13.13%) 5.Legal Case Folders = 321,072 pages (10.03%) 6.Performance of Schools = 15,422 pages (various years and professions) 7.Specimen Signatures of Authorized Signatories of various Regional Offices = 89 pages (100%) 8.Real Estate Broker Passers from DTI</p>



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			<ul style="list-style-type: none"> Cebu Pagadian Pampanga 		<p>Project cost: P872,897,632.66</p> <p>As of July 25 32.378% construction with 36.948 slippage -28.772%. If revised schedule will be approved, accomplishment will be 38.064% with -5.586% slippage</p> <p>PRC Regional Office VII Building</p> <p>Project cost: P44,241,253.38 (phase 1).</p> <p>For finishing works and roof installation (phase 2 and 3). Revised cost of 80 Million from 71 Million subject for approval of DBM (as of August 2021)</p> <p>2-Storey PRC Regional Office IX Office Building</p> <p>Project cost: P109,481,958.28</p> <p>95.87% based on the graphical accomplishment report submitted by DPWH RO IX as of August 2021.</p> <p>Proposed PRC Regional Office III Building</p> <p>Approved program of works amounting to 65 Million Pesos. For funding request from</p>



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			<ul style="list-style-type: none"> Legazpi Tacloban Davao Koronadal 		<p>DPWH</p> <p>100% completion of new PRC Legazpi Testing Center Phase 1.</p> <p>Proposed PRC Regional Office VIII Buidling</p> <p>2,000sqm lot was given to PRC by Province of Leyte via 25 year usufruct agreement signed and executed on March 14, 2019. No Detailed Architecture and Engineering Design (DAED). Communication with DPWH RO8 still ongoing</p> <p>Proposed PRC Regional Office XI Building - With identified site in GSIS Heights, Matina, Davao City. Budget for lot acquisition is included in the proposed budget for FY2022 by DPWH through its MYOA for the next three years</p> <p>Proposed PRC Regional Office XII Testing Center - With identified location in Prime Regional Center with total lot area of 1,508sqm</p>



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			<ul style="list-style-type: none"> Butuan 		<p>Proposed PRC Regional Office XIII Office Building - With identified location in Regional Government Complex, Brgy. Tiniwisan, Butuan City.</p> <p>Ongoing discussion on deed of Usufruct between PRC and LGU of Butuan City</p>
PRC Tuguegarao		Improvement of building and putting up of additional facilities/ structures in PRC Offices in Tuguegarao and Legazpi will also be undertaken.	<p>Construction of PRC Tuguegarao Testing Center</p> <p>Installation of covered walk</p> <p>Building and other structures of PRC Tuguegarao building</p>	2 nd Quarter	<p>Included in the NEP of DPWH-CTDEO for FY 2022</p> <p>For the covered walk and other building improvements, DPWH RO2 already awarded the contract to the winning bidder</p>
PRC Legazpi			Additional furniture and fixture, equipment and other furnishings for the for the full operationalization of the testing center		Procurement of glass boards in the testing center
Human Resource Development Division (HRDD)	Completing the Reorganization of the Commission	The filling-up of vacant plantilla positions shall continue. Plantilla personnel shall be promoted and qualified contractual staff are regularized to increase the organization's strength, and to augment and strengthen the current manpower complement.	Fast-tracked filling-up of the 261 unfilled positions (Central and Regional Offices) pursuant to DOLE Memorandum dated 19 February 2021 on "Immediate Filling Up of Vacant Positions"	By the end of December 2021	<p>Filled-up <u>84</u> permanent plantilla positions for the 3rd quarter:</p> <ul style="list-style-type: none"> <u>33</u> Appointed new personnel <u>39</u> Promoted employees <u>12</u> Regularized employees



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		The HRDD shall complete the PRC Competency Modelling, Profiling and Assessment of the technical positions in the PRC Central and Regional Offices. It shall identify/review relevant functional competencies for all technical positions that cut across all PRC in the Central and Regional Offices for uniform job descriptions for each position level, and required level of proficiency per positions	<p>The following are expected by the end of the year:</p> <ul style="list-style-type: none"> Reviewed/Updated PRC Competency Framework and Competency Dictionary Well trained/ capacitated HRDD personnel in job profiling and on application of the Competency Framework in the four (4) HR systems identified under the PRIME-HRM Developed Position Profiles/Created a matrix of the identified positions and competencies. 	By the end of December 2021	<ul style="list-style-type: none"> Continued provision of learning and development interventions to next-in-ranks with the identified competency gaps based on the result of the Competency Assessment for next-in-rank to the Directors and Chiefs <p>Prepared the pilot Online Competency Assessment for the PRC Central Office employees using google forms, and farmed out/communicated to all offices by the end of the quarter</p>
Decentralized Budget System Project Team	Decentralization of the financial management system	The approved Organizational Structure and Staffing Pattern provided for budget officer and accountant positions in each region to implement the full decentralization of the budget and accounting process. With full decentralization, funds will be directly released by the Department of Budget and Management to the regional offices, which will maintain a complete set of books of accountant and will be	<p>Full Implementation of Decentralized Accounting and Budget Systems</p> <ul style="list-style-type: none"> Enrolment of the Modified Disbursement Scheme (MDS) accounts of the regional offices in the Unified Reporting System (URS) of DBM 	July - December 2021	<p>MDS accounts of all regional offices (except Reg. IV B) enrolled in the DBM- URS</p> <p>Direct release of the 3rd quarter Notice of Cash Allocation (NCA) to the regional</p>



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		responsible for the preparation of financial reports for consolidation in the Central Office.	<ul style="list-style-type: none"> Direct release of NCA to the regional offices Decentralized reporting in the URS Consultation/Orientation Meetings with the regional offices (virtual) 		<p>offices</p> <p>Preparation and approval of the Obligation Request Status (ORS) and Disbursement Vouchers (DVs) and Payrolls at the regional level</p> <p>Minimization of the grant of cash advances to the regional offices (ROs) for their quarterly MOOE and other special cash advances</p> <p>Coordination by the Accounting Division with the COA Resident Auditor for the following:</p> <ul style="list-style-type: none"> Assignment of a resident auditor/audit team in PRC- Regions III, XII and XIII. Submission of financial reports of the regional offices under the decentralized set up. <p>Coordination by the Accounting Division with PRC-ICTS and COA- ASDOSSO for the conduct of virtual training on e-NGAS and e-Budget system preparatory to deployment and implementation.</p> <p>Conduct of regular online consultation /orientation meetings to capacitate the</p>



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			<ul style="list-style-type: none"> Issuance of relevant guidelines for the smooth transition to decentralized processes Regular assessment of the status and progress of 		<p>regional directors/OICs, budget officers and accountants on the following matters:</p> <ul style="list-style-type: none"> Transition to Decentralization of the Budget and Accounting Processes - Issues and Concerns- (July 1, 2021, August 5, 2021) Personnel Services (PS) Deficiency and Other Matters (August 13, September 3, 10 & 23, 2021) Conduct of URS Walkthrough with Regional Budget Officers (September 14, 2021) <p>Issuance of the following relevant guidelines which concerns all regional offices</p> <ul style="list-style-type: none"> Memorandum Order No. 44 dated June 17, 2021 re: Budgetary Requirements for the Senate Committee of Finance Review of the FY 2022 Budget Proposal, Assignments of Responsible Officers and Date of Submission Memorandum Order No. 50 dated July 5, 2021 re: Budgetary Requirements for The House of Representatives – Committee On Appropriations’ Review of The FY



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			<p>decentralization</p> <ul style="list-style-type: none"> Conduct of regional visits to perform walk-through of the decentralized procedures and render technical assistance to regional counterparts Capacity Building 		<p>2022 Budget Proposal, Assignments of Responsible Officers and Deadline of Submission</p> <ul style="list-style-type: none"> Office Order No. 336 dated July 9, 2021 re: Designated Authorized Signatories for the Land Bank of the Philippines – Modified Disbursement System (LBP-MDS) Account Unnumbered Memorandum dated August 2, 2021 re: Adoption/Use of Internal Budget Google Site and Reiteration of Other Budget Concerns Memorandum Order No. 58 dated August 5, 2021 re: Documentary Requirements and Signatory/ies of Request for Multi-Year Contractual Authority (MYCA) and Special Budget Requests (SBR) at the Department of Budget and Management (DBM) Unnumbered Memorandum dated August 23, 2021 re: FY 2020 Continuing Balances and Order of Obligations for Examination-Related Expenses <p>Conduct of survey for the central and regional offices to assess the status and needed interventions during initial</p>



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					implementation of decentralization
ISO-QMS Central and Regional Offices	ISO 9001-2015 Certification	Initial Certification/Recertification will be pursued in the Central and Regional Offices of the Commission to consistently provide quality services to Commission's clientele, and enhance customer satisfaction.	Sustained and enhanced the ISO 9001:2015 QMS Submitted reports on continual improvement activities and initiatives to FMS on or before the 15 th day of the month following the reference quarter	Year round	CENTRAL OFFICE <ul style="list-style-type: none"> ➤ Conducted ISO 9001:2015 Awareness Training via Zoom on July 13, 2021, facilitated by the HRDD to the new PRC employees ➤ The Commission issued an Office Order for the Reconstitution of the ISO-QMS Program Committee on July 13, 2021 ➤ Conducted Planning Workshop Cum Open Forum for Risk Based Assessment on July 13, 15, 19 and 21, 2021 in preparation to the Second Surveillance Audit ➤ Submitted the 2nd Quarter ISO-QMS Accomplishment Report to DOLE-FMS on July 15, 2021 through email ➤ Issued an Office Order for the implementation of the Revised Risk Based Quality Plan on July 21, 2021 ➤ The ISO-QMS Program Management Committee conducted a virtual meeting with the Internal Quality Auditors and Auditees on July 23, 2021 in preparation to the Second Surveillance Audit ➤ Issued a Memorandum to all divisions in the Central Office for the Review and Identification of Functions to be decentralized on July 27, 2021 ➤ Subjected to Second Surveillance Audit (Remote Audit) on July 28-29, 2021 ➤ The ISO-QMS Program Management



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					<p>Committee conducted a virtual meeting with the Internal Quality Auditors and Auditees on August 16, 2021 to discuss Non-Conformity (NC) raised during the Second Surveillance Audit</p> <ul style="list-style-type: none"> ➤ Issued an Office Order for the Reconstitution of the Forms Committee on August 24, 2021 ➤ The ISO-QMS Program Management Committee conducted a virtual meeting on September 2, 2021 to discuss the results of the Second Surveillance Audit and the Non-Conformity (NC) raised by the external auditors ➤ Submitted the compliance to Certification International Philippines, Inc. (CIP) on September 8, 2021 through email <p><u>NATIONAL CAPITAL REGION (NCR)</u></p> <ul style="list-style-type: none"> ➤ Conducted Management Review on August 2, 2021 ➤ Conducted Documented Information Management Training on August 21, 2021 <p><u>CORDILLERA ADMINISTRATIVE REGION (CAR)</u></p> <ul style="list-style-type: none"> ➤ Conducted Training on ISO 9001:2015 Quality Management System Awareness on July 6, 2021 ➤ Conducted Training on ISO 9001:2015



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					<p>Quality Management System Documentation on July 13-14, 2021</p> <ul style="list-style-type: none"> ➤ Conducted Training on ISO 9001:2015 Risk Management and Internal Quality Audit on July 27-29, 2021 ➤ Conducted Training on ISO 45005:2020 OHSMS-General Guidelines for Safe Working During the COVID-19 Pandemic on September 15, 2021 ➤ Conducted Training on Internal Quality Audit based on ISO 9001:2015 Standard on September 16-17, 2021 <p><u>REGION I- ROSALES</u></p> <ul style="list-style-type: none"> ➤ Attended webinars: <ul style="list-style-type: none"> - ISO 45005:2020 (OHSMS) General Guidelines for Safe Working During the Covid-19 Pandemic on September 15, 2021 - GQMP's 2nd Symposium on Institutionalizing Service Quality Standards (DAP) on July 8, 2021 <p><u>REGION II- TUGUEGARAO</u></p> <ul style="list-style-type: none"> ➤ Relevant areas of the organization that were subjected to Stage 1 external audit (<i>Top Management, Internal Audit, DCC, and HR/Training</i>) submitted softcopy of required documents to the assigned Lead Auditor of TUV, the 3rd party Certifying Body on August 31, 2021.



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					<ul style="list-style-type: none"> ➤ Revisited the Quality Procedure for MR and integrated the frequency for the conduct of MR ➤ Revisited the Quality Procedure for Internal Audit and incorporated the following: <ul style="list-style-type: none"> - frequency of internal audit - qualification and training for internal auditors - timeline for the management of nonconformities - how observations are documented and monitored <p><u>REGION IV-A- LUCENA</u></p> <ul style="list-style-type: none"> ➤ External Audit - 1st Surveillance Audit by the Certification International Philippines, Inc. As scheduled in the Audit Program ➤ Started shipping PIC and courier procedures upon renewal of the clients on August 27, 2021 ➤ Requested for the approval of the IMT, IATF both Regional and Municipal of Licensure Exams for the 3rd Quarter Posting of PRC Memo #68 and additional Protocols adopting the IMT and IATF Guidelines. <p><u>REGION VI- ILOILO</u></p> <ul style="list-style-type: none"> ➤ Revision of Quality Process Manuals (second revision) on July 8 to



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					<p>September 15, 2021</p> <ul style="list-style-type: none"> ➤ Integration of PCT monitoring tool in the checklists of requirements on July to September 2021 (continual) <p><u>REGION VII- CEBU</u></p> <ul style="list-style-type: none"> ➤ Received certification and plaque from CIP in August 2021 <p><u>REGION VIII- TACLOBAN</u></p> <ul style="list-style-type: none"> ➤ Finalized the dates of Reassessment Audit with CIPI i.e. on December 6 & 7, 2021 <p><u>REGION X- CAGAYAN DE ORO</u></p> <ul style="list-style-type: none"> ➤ Conducted an Internal Quality audit on July 28-29, 2021 ➤ Conducted the reassessment audit by Certification International Philippines, (CIP) Inc. on August 13, 2021 headed by <p><u>REGION XII- KORONADAL</u></p> <ul style="list-style-type: none"> ➤ Attended GQMP's 2nd Symposium on Institutionalizing Service Quality Standards: Working Together to Meet Citizen's Expectations in Frontline Government Service on July 8, 2021 as part of PRC XII ISO journey.



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					REGION XIII- BUTUAN <ul style="list-style-type: none"> ➤ Profiling of trainings attended and required trainings, pending finalization of QMS Teams ➤ For procurement of the Engagement of ISO 9001:2015 Consultant in October 2021
BAC Procurement (Central Office)	Annual Procurement Activities	Procurement of projects based on approved APP of the Central Office	Procured projects listed in the APP 2021		Competitive Bidding: On-going <ol style="list-style-type: none"> 1. Supply, Delivery, Installation and Testing of Database Firewall for the Database Cleansing and Management Project / ITB No. 2021- 11 2. Lot 1 – Supply, Delivery, Installation, Configuration, and Testing of One (1) Unit Firewall (ITB No. 2021-12) 3. Procurement of Modern Web-Based Online Human Resource Information System(HRIS)/ ITB No. 2021-18 4. Supply and Delivery of PRC Pre-Printed ID Cards and Consumables with free use of Brand New IT Equipment (FY 2021), with ITB No. 2021-19 5. Supply and Delivery of One Hundred Twenty-Four (124) Sets of Desktop Computer – Rebid / ITB No. 2021 – 20. 6. Supply and Delivery of One Hundred Twenty-Four (124) Sets of Desktop



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					<p>Computer – Rebid / ITB No. 2021 – 20.</p> <p>7. Supply and Delivery of One Hundred Twenty-Four (124) Sets of Desktop Computer – Rebid / ITB No. 2021 – 20.</p> <p>Awarded</p> <p>1. Supply and Delivery of Various HP Toners for 2021 / ITB No. 2021- 09 (contract award dated October)</p> <p>2. Supply and Delivery of Seven (7) Units Digital Duplicating Machines / ITB No. 2021-16 (Contract award dated October)</p> <p>Failed</p> <p>1. Printing and Shredding of Test Booklets for the September 26, 2021 Licensure Examination for Professional Teachers, with ITB No. 2021-07</p> <p>2. Supply and Delivery of Various HP Toners for 2021 / ITB No. 2021- 08</p> <p>3. Supply, Delivery, Installation and Testing of Rackmount Server for the Database Cleansing and Management Project / ITB No. 2021- 10</p> <p>4. Lot 2 – Supply and Delivery of One Hundred Twenty-Four (124) Sets of Desktop Computer (ITB No. 2021-13)</p> <p>5. Lot 3 – Supply and Delivery of One Hundred Eighteen (118) Units of Laptop (ITB No. 2021-14)</p> <p>6. Printing and Shredding of Test Booklets for the September 26, 2021 Licensure</p>



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					<p>Examination for Professional Teachers - Rebid, with ITB No. 2021-17</p> <p><u>Alternative Method of Procurement-SVP</u></p> <p><u>On-going</u></p> <p>RFQ # 2021-25 Procurement of HP Toner cf237a</p> <p><u>Awarded</u></p> <p>a) RFQ # 2021-19 Procurement of Steel Filing Cabinet</p> <p>b) RFQ # 2021-29 Supply and Delivery of Various Tokens and Awards for The Prc Awardees 2021: Lot 1 – Forty-Nine (49) Pieces Various Trophies</p> <p>c) RFQ # 2021-30 Supply and Delivery of Various Tokens and Awards for The Prc Awardees 2021: Lot 2 – Seven (7) Various Plaques</p> <p>d) RFQ # 2021-31 "Supply and Delivery of Various Tokens and Awards for The Prc Awardees 2021: Lot 3 – One (1) Set Trinket and Medallion with Wooden Box"</p> <p><u>Failed</u></p> <p>a) RFQ # 2021-18 Procurement of Computer-Based Pre-Employment Examination</p>



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					b) RFQ # 2021-20 Procurement of Prc Mailing Envelope c) RFQ # 2021-23 Supply and Delivery of Various Glass Plaques d) RFQ # 2021-28"Supply and Delivery of Various Glass Plaques-Rebid" e) Procurement of Consultancy Service provider for the Competency Modeling, Profiling and Assessment for the Professional Regulation Commission <u>Alternative Method of Procurement-Shopping</u> <u>On-going</u> a) RFQ # 2021-009 Face Shield and Mask b) RFQ # 2021-010 Ballpen (Blue, Red) c) RFQ # 2021-012 – Webcam d) RFQ # 2021-016 – USB Flash Drive e) RFQ # 2021-017 –KN95 Face Mask



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					<p>f) RFQ # 2021-023 - Surgical Mask</p> <p><u>Awarded</u></p> <p>a) RFQ # 2021-007 – Various Sanitation Items</p> <p>b) RFQ # 2021-011 - External HD 4TB</p> <p>c) RFQ # 2021-014 – Ballpen (Black)</p> <p>d) RFQ # 2021-015 - Various Sanitation Items</p> <p>e) RFQ # 2021-013 - Network Attached Storage</p> <p>f) RFQ # 2021-019 – Ballpen (Black)</p> <p>g) RFQ # 2021-020 - Sanitation supplies</p> <p><u>Failed</u></p> <p>Failure of Bidding due to non-participation of prospective bidders</p> <p><u>Alternative Method of Procurement- Contracting</u></p> <p><u>On-going</u></p> <p>a) RFQ No. 2021-37 Procurement of Cleaner Blade for Sharp Photocopier Machine</p> <p><u>Awarded</u></p> <p>Supply, Printing, and Delivery of Optical Mark Reader Identification/Answer Sheet (OMR ID/AS) for Various Licensure Examinations (3rd and 4th Quarter CY</p>



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					2021) <u>Failed</u> Procurement of Kyocera Maintenance Kit MK-3104 and Kyocera Toner TK-3104 <u>Alternative Method of Procurement- Agency to Agency</u> <u>Awarded</u> Supply, Printing and Delivery of Certificate of Accreditation for firms/partnership in Public Practice for Board of Accountancy <u>Alternative Method of Procurement- Highly Technical Consultants</u> <u>Awarded</u> Two (2) Additional PRC Test Consultants <u>Alternative Method of Procurement- Two Failed Biddings</u> <u>Awarded</u> Negotiated Procurement – Two Failed Biddings) printing and shredding of test booklets for the September 26, 2021 licensure examination for professional teachers